



2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance of DHING COLLEGE for the Period 2018-19 (Institution may design the questionnaire) (results and details be provided as web link):

- **T**he College has not yet undertaken Student Satisfaction Survey (SSS) as per the guidelines of NAAC. However, our college conducts students' feedback on teaching learning practices in the college along with performance of teachers. The feedback form has questions of teachers' domain knowledge, his punctuality, teaching skills, communication skills, analytical skills, availability and accessibility to students, whether he completes his syllabus on time, use of teaching aids etc. The feedback forms are shown to the teacher concerned and Head of the departments. The overall feedback from students is very positive and satisfactory. *The college endeavors to conduct Student Satisfaction Survey (SSS) for the academic year 2019-2020* and forms are already designed and distributed between regular and ex students to evaluate their SSS ratings. The comprehensive questionnaires are so carefully designed that it should cover every aspect of their academic involvement as well as to make the present feedback system more user friendly, simple and statistically data based. We are going to develop compulsory online feedback system/ alumni registration via website of the college. This will help in engaging more and more stake holders to participate and give their valuable suggestions for the improvement of the college. The SSS questionnaires for 2019-20 will be displayed in the college website. The normal feedback analysis done by IQAC for the period 2018-19 sessions is shown below:

1. Sample Questionnaire as displayed in website:

http://www.dhingcollege.in/ugc_notice/pdf_db/Students_FeedBack_Form.pdf

2. Sample size : 225

3. Female respondents : 127

4. Male Respondents : 98

● **Analysis Report done by IQAC for the period 2018-19.**

It has been seen that majority of the students are highly satisfied with the overall quality of teaching process in the College. About **75 %** students commented as Excellence, **15%** Students commented very good, **10%** students commented as average. From the analysis it was observed that majority (**52%**) of the students seek recruitment of additional teachers, Class room & ICT class room, 15% students seek skill courses and more number of laboratory facilities in the college.



**IQAC DHING COLLEGE: NAGAON
(ASSAM)
STUDENTS FEEDBACK/ SSR FORMAT**

Session/Year:

- **Name of Students:** _____ **Class:** _____
Deptt: _____ **Phone: No** _____ **Email:** _____
- Is the Programme Challenging? [Tick] _____ **Yes/No**
- Is the educational atmosphere in the College conducive to your pursuing the programme? _____ **Yes/No/Needs Improvement**
- Your comments on Internal and External Exams: Please Tick
(a) Fair (b)Satisfactory (c) Good (d) Excellent
- Are there scopes for extracurricular and Cocurricular activities in your college? If yes please Tick. If No please write No.
○ **Yes No Poor Adequate Good**
- Are adequate number of books on the subject available in the library?
○ **Yes No Some books are available/Sufficient**
- Methods of Teaching adopted by the College [Please Tick)
 - Lecture Method
 - Seminar
 - Tutorial
 - Audio-Visual Aids
 - Interaction with students
 - Question –Answer method
 - Laboratory
 - Projects
 - ICT
 - Smart class/ virtual /webinar
 - Remedial class
- How do you rate the performance of the Teacher in your Department ?
○ **Excellent Very Good Good Satisfactory**
- Your comment on facilities in Games & Sports, Cultural , NCC,NSS, Extension Services
○ **Poor Good Excellent**
- Your comment on Cleanliness, Energy saving, Laboratory, Gym, Hostel.
○ **Poor Good Excellent**
- Are you in favour of introduction of Skill based courses, new subjects in your college?
○ **Yes No**
- Your comment on Management of the College?
○ **Good Excellent**
- Suggestion if Any?

(Signature of Student)

N.B: Students can also download the Feedback form from College website: www.dhingcollege.in and submit the same to whatsapp to 9435162662 of IQAC : DhingCollege OR Email: dhingcollege@gmail.com